

## Operational Excellence



Help clients strive for the achievement of **excellence**, based on the business environment and real time data while gaining a new revenue stream and a new business development tool

### Your Client's Benefits

- 1 Reveal strategic issues that affect Business performance
- 2 Identify strengths that can be used for strategic advantage
- 3 Baseline performance to monitor programs and actions
- 4 Speed action to issues that are important to the health of the clients
- 5 Remove guess-work and "trial and error" fixes to business problems
- 6 Realize high reliability conclusions through direct (Anonymous) client input from valued respondents

### Your Benefits

- Help clients to achieve **insights into their entire company** while promoting positive results.
- Gather Behavioral Performance Intelligence™ and give managers excellent **visibility into their processes, practices and policies.**
- Help clients analyze their operations with a big picture overview that gives way to an individualized approach that allows them to **concentrate on specific areas of concern.**
- Gain insights by benchmarking clients against each other for practices and policies. This will dynamically lead to improved business decision making and bottom line results for the purpose of **prioritizing investments and resources** for strategic improvements
- **Know each client's strengths and weaknesses** as they define them and use the tool's assets for business development

The NeuraMetrics Operational Excellence Tool is an online tool based on our self-assessment methodology. It will allow each client to **self-assess** performance, procedures and policies, and then help them measure the adoption rate. It also provides each client a yardstick for the implementation of practices, policies, and procedures compared to the other clients; monitor progress throughout the year; and share best practices to drive improvement.

NeuraMetrics helps organizations improve all aspects of their business processes. This application provides accurate, easy to read, real-time data to enable a deep understanding of the business issues. Use of this tool drives and prioritizes rapid corrective action that improves both business and financial performance.