

Smart Cities Planning

Avoid Pitfalls...

What to watch for that could destroy your Smart City ambitions

Readiness

Determine not only if your city is ready for operational improvements...but where you should start and why you should start there.

Risk Assessment

This application provides accurate, easy to read, real-time data to enable a deep understanding of the processes that drive excellence in the operation of cities

City Management Application

This is a formal comprehensive tool that offers the user a personal and confidential Interactive experience with the factors that evaluate total performance

Web-based technology

All employees entering data will remain anonymous. This will guarantee that the answers will not be biased and will reflect what the employees know to be the current reality.

Prioritize actions

Develop and prioritize actions needed to create and/or sustain operational excellence.

UtiliWorks

UtiliWorks offers an online tool that helps organizations improve all aspects of their business processes and deal with long term risks.

Holistic, Inclusive, and Digital Results



The **Real-Time Summary Chart** is one of several analysis tools for “big picture” analysis. This chart shows the scored data for each Operational Excellence factor in one view for any selected demographic cut. It can represent the scores for one city or a group of cities

Smart Cities Benefits

- ✚ Allows cities to realize insights into their entire environment resulting in a high professional profile
- ✚ Explore Corrective Strategies based on real time multi-area employee Input
- ✚ Provides an in-depth, broad footprint view of key functionality to help cities improve their processes
- ✚ Address identified gaps against specific perceptions for improved outcomes
- ✚ Identify strengths that can be used for strategic advantage
- ✚ Allows managers and Supervisors excellent visibility into their processes, practices and policies
- ✚ Implement new solutions that bring you closer to your goals
- ✚ Realize high reliability conclusions through direct (Anonymous) respondent input
- ✚ Gain insights by benchmarking cities against each other (Anonymously) for processes, practices, and policies. This will dynamically lead to improved decision making and bottom line results for the purpose of prioritizing investments and resources for strategic improvements. (Available for multi-city situations)
- ✚ Strive for the achievement of excellence, based on the environment and real time data